7:30-8:00	SIG Leaders and Member Networking, Continental Breakfast, & Conference Check In
8:00-8:45	**Welcome Session**: Michael Zimmerman, Allina & Melissa Hamilton, HealthEast **Website & Software Review**: Sharlea Cook, North Memorial

8:45-9:45   GENERAL SESSION: Storyboard, Chris Dasch, Epic

The Storyboard is one of the most significant changes to user experience in Epic since Hyperspace was first introduced. Its primary aims are to tell the patient story, reduce clicks and screen jumps, and make the best use of screen real estate. Come to this session to learn more about the goals of the project, how you can customize it to your organization's needs, and the release timelines. We'll also have time for some Q&A.

9:45-10:00	Morning Refreshments & Transfer Time

10:00-11:00   Clinical Decision Support/Wizards

Speakers: Patrick J. O'Connor, MD, MA, MPH; Malini DeSilva, MD; Vijayakumar Thirumalai; Christina Wood

Discuss development, implementation, and maintenance of the Priorities Wizard, a Web based outpatient clinical decision support (CDS) system integrated with Epic.

Used by 4 large medical groups, CV Wizard has 70-80% use rates, 95% provider satisfaction rates, and has improved BP, glucose control, and cardiovascular risk in NIH funded randomized trials.

10:00-11:00   Cupid

In this NEW SIG, Leader Patty Vonlderstine will lead the discussion on these topics:

- Plans for the Cupid SIG over the next year, including how often to meet, communication plans, and new tools.
- Nominate Vice Chair
- Core Cupid
- Structured Reporting: New Content Forms
- New Functionality Coming
- Specialty Care Facilities: Academic, Pediatric
- Standardization: Standardizing between systems – are you part of a merger?

10:00-11:00   Identity/EMPI

Vice Chair, Kristin Fanetti, will lead the discussion on these agenda items:

- Chart Correction Workspace
- Chart Correction Tools
- Upgrade Issues / Lessons Learned
- New MNEUG Website
- Open, Roundtable Discussion

10:00-11:00   Inpatient Care

NEW Chair, Melissa Hamilton, will lead the SIG agenda as follows:

- What's New
- Learn how to be more involved with Open Discussion: Collaboration & Networking; Let's talk Upgrades!
- Bring your laptops so we can dive into the new website together
- Round Robin – open topics, questions

10:00-11:00   Interoperability & Care Everywhere: Payer Exchange Session

MNEUG SIG Chair, Josh Colbert, and Epic's Zack Silber will discuss and review the upcoming functionality of Payer Exchange. Who should join: HIM and Quality/Population Health

10:00-11:00   Interfaces

NEW Chair, Kenzie Walker, will lead discussion on the following topics:

- What do you want to see from the Interfaces SIG?
- Epic Release Cycles
- Open, Roundtable Discussion

10:00-11:00	**Revenue Cycle Combined SIG Meeting**

SIG Leaders:

Brenda Thomas, Billings & Claims

Allie Kotzian, Coding & Revenue Integrity

Genna Kiffmeyer, Patient Access

All three Revenue Cycle SIGs will meet in one session this morning to review:

- New SIG Structure, including frequency of meetings and days to avoid scheduling overlap
- Call for Vice Chairs of each Revenue Cycle SIG
- Denials Presentation by Mike Waska, Hennepin Healthcare
- Patient Self-Registration by Elissa Nelson, Mayo Clinic

10:00-11:00	**Networking / Workroom**

This room will be available for conference participants to network, check email, or have a non-private conversation.

11:00-11:10	Transfer Time

11:10-12:10	**MNEUG Board Meeting**

11:10-12:10	**Interoperability & Care Everywhere: Cosmos**

MNEUG SIG Chair, Josh Colbert. Epic's Zack Silber will present through Cosmos, Epic is combining EHR data from almost 200 million patients, you can improve the health and lives of people everywhere. This presentation will cover Cosmos and the benefits that come with utilizing the functionality. Who should join: Informatics/Analytics

11:10-12:10	**MyHealth Tracker,** Jess Cunningham and Jaclyn Mann, Fairview

In 2017, HealthEast Care System initiated a build within Epic to replace a vendor based remote patient monitoring system. The functional build was completed in approximately six months. Patient cohorts with specific diagnoses were identified and recruited to use the system in a pilot program which started in 2018. The target population registry was Chronic Cardiac patients including diagnoses of Heart Failure, Cardiomyopathy, and Pulmonary Hypertension, with other inclusion and exclusion criteria. 128 patients were enrolled in the pilot program and instructed to enter data sets daily for one year via MyChart, the MyChart Mobile application, or via touch-tone responses on a phone. Outcomes for Hospitalizations and ER visits were tracked for the pilot program group and a control group for the previous two years and the year of enrollment. Favorable clinical outcomes and lowered total cost of care were evident during the year of enrollment and tracking. No vendor costs were incurred. The functionality can also be used for other diagnoses. The functionality was replicated in another instance of Epic in approximately 3 months.

What attendees may learn:

- How to utilize Epic capabilities to create a remote patient monitoring platform embedded within Epic
- How to collaborate with clinical operations to launch a successful remote patient monitoring platform
- How to engage clinical staff to build a platform that is efficient and clinically applicable to providers and nurses
- How to utilize Epic reporting capabilities to capture outcomes data to support total cost of care initiatives

Key takeaways:

- This functionality exists without a considerable Epic development time
- Tool can be offered by Epic developers to clinician groups within your care system
- Clinical advantage and reduced cost of care can result from Epic users introducing this to their systems

Who should attend:

- Epic and MyChart developers
- Anyone charged with technical or clinical aspects of care transformation
- Ambulatory and primary care facilitators for Epic

11:10-12:10	**OpTime / Anesthesia**

SIG Chair, Jenica Cmelik, will lead the SIG discussion on the following topics:

- Successes
- Upcoming projects
- Quick Win Ideas
- Open, Roundtable Discussion

11:10-12:10   Radiant

SIG Chair, Andrea Housewright, and SIG Vice Chair, Amanda Potter, will lead the discussion:

- Rover in Radiology
- Appointment Decision Trees
- Radiant for Interventional Radiology
- Chair Nominees

11:10-12:10   Research

Join the Leaders of this NEW SIG, Chair, Ann Deshler, and Vice Chair, Rashmi Sharma, as they lead the following discussion topics:

- Sharing Current Research Functionality being used: Research Module and Research Data Analytics
- Blinding Data
- Lab Systems (Beaker or Interfacing)-impact on linking
- Recruitment-BPSs, MyChart

11:10-12:10   Revenue Cycle Combined Meeting (*continued from 10:00am session*)

SIG Leaders:

Brenda Thomas, Billings & Claims;

Allie Kotzian, Coding & Revenue Integrity

Genna Kiffmeyer, Patient Access

All three Revenue Cycle SIGs will meet in one session this morning to review:

- New SIG Structure, including frequency of meetings and days to avoid scheduling overlap
- Call for Vice Chairs of each Revenue Cycle SIG
- Denials Presentation by Mike Waska, Hennepin Healthcare

11:10-12:10   Networking / Workroom

This room will be available for conference participants to network, check email, or have a non-private conversation.

12:15-12:45   Group Lunch

12:45-2:30   Roundtable Discussions

- **Standardization**
- **Refuel**
- **Epic's New Upgrade Schedule**

Facilitators: Jenica Cmelik, CentraCare and Brenda Thomas, Hennepin Healthcare

- During the morning Welcome Session, conference participants will have the opportunity to submit questions or discussion topics for this roundtable session. Topics such as strategy obstacles, and successes in standardization will be open for large group discussion. We will also discuss Refuel project wins and feedback from sites who are working with this project.
- Stay as the session transitions to discuss how organizations are updating upgrade practices to support more frequent releases from Epic. A look at the impact for project team resources, education, end user engagement, and change management.

2:30-2:45   Afternoon Refreshments & Transfer Time

2:45-3:45   Data & Analytics

SIG Chair, Jaclyn Mann, will lead the agenda:

- New website and how to get involved
- Topic Presentation (TBD)

2:45-3:45   Epic Education

Join SIG Chair, Sharlea Cook, and Vice Chair, Jen Durbin, as they lead the discussion:

- Standardization & Refuel Education Feedback/Suggestions
- Questions or concerns about the new website
- SIG Chair and Member Duties and Engagement Expectations
- Training SIG Meetings Schedule

2:45-3:45   HIM

Tracy Judd, SIG Chair, and Nicole Shearer, Vice Chair, will lead the SIG agenda:

- Release of Information – Radiology Workflow
- Epic presentation: TBA
- Roundtable discussions
- Nominations for new SIG leader

2:45-3:45   Interoperability & Care Everywhere: Image Exchange

MNEUG SIG Chair, Josh Colbert, and Epic's Zack Silber will discuss and review the functionality of Image Exchange and how it is currently being implemented within the community. Who should join: Interface Analysts, HIM, Radiant Analysts, Inpatient Analysts, ASAP Analysts

2:45-3:45   Pharmacy

SIG Chair, Anna Dreger, will lead the discussion:

- SIG Reboot: organization plans for the coming year, plans for the Pharmacy SIG
- Roundtable discussion
    - Dispense Prep and use of Cameras
    - Infusion Pump Integration
    - Quarter upgrade processes
    - New functionality coming
    - Standardization
        - National standards such as Standardize 4 Safety
        - Standardizing between systems – are you part of a merger?

2:45-3:45   Research and Revenue Cycle Collaborative Session

SIG Leaders: Ann Desher, Research; and Allie Kotzian, RC Coding & Revenue Integrity

- Overview of Research Module and Billing Review
- Research Billing Review
    - Who does review, level 1 or 2?
    - Reconciliation process
    - Corrections
    - Coding
    - Claim Edits
- Research Fee Schedule
    - Set up
    - Maintenance

2:45-3:45	**Security**

Join SIG Chair, Loriann Lane, and Vice Chair, Alador Yemaneab to discuss:
- Upgrade Features
    - SER Blueprint
    - Limiting access to SUP with copy down
- Clean up Work
    - Security Reports
        - Security Matrix
        - Security Metrics
        - Similar Linkable Templates Report
    - Security Utilities
        - View Menu and Activity Filters
    - RWB Reports
        - Security Report Template
- Maintenance
    - Build Review
    - Security Workgroups
    - Process and Access Policies
    - Security Governance

2:45-3:45	**Networking / Workroom**

This room will be available for conference participants to network, check email, or have a non-private conversation.

3:45 -4:00	Transfer Time

4:00-5:00	**Epic Education** (*continued from 2:45-3:45 session*)

4:00-5:00	**Interoperability & Care Everywhere: Referrals Management**

MNEUG SIG Chair, Josh Colbert, and Epic's Zack Silber. Referrals Management is Epic functionality that can be used to close the gap with referrals and coordinate referrals between health care systems. Join us for a presentation on the functionality and hear how it can help benefit the Minnesota Community. Who should join: Referral Support and Care Everywhere.

4:00-5:00	**HIM** (*continued from 2:45-3:45 session*)

4:00-5:00	**Research and Data & Analytics Collaborative Session**

SIG Chairs: Jaclyn Mann, Data & Analytics and Ann Deshler, Research
- Using Registries in Epic
- Classifying Coverage Types
- Ways to Identify Active Patients
- Consent to Participate in Research

4:00-5:00	**Revenue Cycle: Advanced Beneficiary Notices**

Session Leaders: Brenda Thomas, Billing & Claims and Allie Kotzian, Coding & Revenue Integrity
Join this Campfire-style session to share successes with your organization's advanced beneficiary notice warnings in Epic.
- Do you have these fully configured, or only partially?
- What is provider feedback?
- Are you successful in having patients sign the ABN forms?
- Are you leveraging ABNs to reduce preventable denials or write-offs in your billing areas?

This session is for Coding and Billing members.

4:00-5:00	**Security** (*continued from 2:45-3:45 session*)
5:00	**Conference Ends**